EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	207983	communication with channel	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 12:56
L2	77	1 same (customer with interaction)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 12:56
L3	12	2 and (central with (processor or processing or rule))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 12:57
L4	519	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 13:05
L5	48	1 and 4	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 13:06
L6	6	5 and 2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 13:06
L7	32	"6563430"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 13:24
L11	12	(("20020059283") or ("20040264670") or ("1154627")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48

49	US-20070100679-\$ or US-	US-PGPUB; USPAT	OR	OFF	2008/12/17
	18		3	3	14:48
	20070239515-\$ or US-				
	20050091156-\$ or US-				
	20040006506-\$ or US-				
	20030220901-\$ or US-				
	20040249650-\$ or US-				
	20030088545-\$ or US-				
	20070094230-\$ or US-				
	20070106638-\$ or US-				
	20070106639-\$ or US-			1	
	20070100003 \$ 01 00 20070118504-\$ or US-				
	20070208697-\$ or US-				
	20070208097-\$ 01 03-				
	20070214143-\$ or US-				
	20070299813-\$ 01 US-				
	1 h				
	20030229884-\$ or US-				
	20060262922-\$ or US-				
	20070038499-\$ or US-				
	20020087385-\$ or US-				
	20040083479-\$ or US-				
	20070038500-\$ or US-				
	20070061421-\$ or US-				
	20050002502-\$ or US-				
	20020072921-\$ or US-				
	20040225549-\$).did. or				
	(US-20030074342-\$).did.				
	or (US-6292830-\$ or US-				
	- 12				
	- 1 1				
	- 1 5				
	- 4 5				
	- 1-8				
	4.5				
	- 1 T				
	- 12 · · · · · · · · · · · · · · · · · ·				
	- 3 b				
	- 12 · · · · · · · · · · · · · · · · · ·				
	- 2 N				
	7013263-\$ or US-				
	6724887-\$ or US-				
	7308414-\$ or US-				
	6047261-\$ or US-				
	6886037-\$).did.				
		6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US-	6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 6230197-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 7308414-\$ or US- 6047261-\$ or US-	6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 6230197-\$ or US- 6230197-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US-	6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US- 6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 6230197-\$ or US- 6230197-\$ or US- 6230197-\$ or US- 6724887-\$ or US- 6724887-\$ or US- 67308414-\$ or US- 6047261-\$ or US-

	5954911-\$ or US- 6283761-\$ or US- 6951821-\$ or US-			
	7117193-\$ or US- 5954911-\$ or US-			
	6917972-\$ or US-		•	
	5999610-\$ or US-		***************************************	
***************************************	7191229-\$ or US-			***************************************
	5086460-\$ or US-			***************************************
	6914975-\$ or US-			
	6741699-\$ or US-			***************************************
	6510350-\$ or US-			
	6505773-\$ or US-			
	6493695-\$ or US-			
	6295551-\$ or US-			***************************************
	5959869-\$ or US-		***************************************	
	5046088-\$ or US-			
	(US-4852149-\$ or US-			
***************************************	20060039533-\$).did. or			
	US-20040196455-\$ or US-			
	(US-20030118635-\$ or		***************************************	
	20070220139-\$ 01 03- 20070263838-\$).did. or			
	20070213075-\$ 01 US-			
	20070213050-\$ or US-			***************************************
	20070143127-\$ or US- 20070213050-\$ or US-			
	20050081188-\$ or US-			
	20040230438-\$ or US-			
	20030156133-\$ or US-			
	20010034673-\$ or US-			
	20050172666-\$ or US-		mm.	***************************************
***************************************	20080040196-\$ or US-			***************************************
	20070083425-\$ or US-			
	20070026368-\$ or US-			
	20060262919-\$ or US-			***************************************
	20060060647-\$ or US-			
	20050193055-\$ or US-			
	20050151489-\$ or US-			
	20050015280-\$ or US-			***************************************
	20050015286-\$ or US-			
	20040198887-\$ or US- 20040230503-\$ or US-			
	20040103017-\$ or US-			
	20040015417-\$ or US-			***************************************
	20040001616-\$ or US-			
	US-20030156706-\$ or US-	USPAT		14:48

L15	10	(("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48
L16	12	(("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48
L17	5870	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48
L18	15476	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48
L19	20	L17 same L18	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48
L20	5	L17 same L18	USPAT; EPO; JPO	OR	OFF	2008/12/17 14:48
L21	519	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48
L22	79	L17 and L4	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48
L23	67049	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48
L24	49	L22 and L23	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48
L25	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2008/12/17 14:48

L26	29	L24 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48
L27	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2008/12/17 14:48
L28	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48
L29	2	("5737726").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/12/17 14:48

12/17/2008 2:53:25 PM

 $\label{lem:comments} C:\ Documents \ and \ Settings \ bparker1\ My\ Documents \ EAST\ Workspaces \ Optimizing\ Customer\ Interactions.wsp$